# Danny McMurrough

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## PROFESSIONAL EXPERIENCE

#### Sr. Software Engineer (Backend) | Calendly, Remote | March 2024 - Present

- Database Concurrency: Reversed engineered underlying architecture to implement custom pre-loading logic, and enhanced database concurrency handling improving performance and enabled scalability.
- Performance and Reliability Enhancements: Reduced monolithic build times from 30 minutes to 12 minutes and increased build reliability from ~40% to 99% by redesigning the build caching and updating underlying infrastructure.

#### Sr. Software Engineer (Fullstack) | Qualtrics, Remote | October 2022 - March 2024

- Backend Design for Toolchain: Designed, built, and maintained a high-performing toolchain for advanced resilience and performance testing tools, comprising 10 different microservices. Implemented an auto-scaled ECS pipeline from scratch handling heavy resource requirements while keeping costs at a minimum.
- Shadow Testing in Production: Architected a shadow testing service suite capable of handling 100K TPS and production traffic at load, with advanced analytics in Elasticsearch. Used eBPF for request/response capture, container networking for traffic replay, and auto-response comparison to identify discrepancies between production and test environments.
- UI Developer Portal: Developed a React-based UI developer portal integrated with Golang backend and Elasticsearch DB, providing a comprehensive platform with SSO authentication, real-time monitoring dashboards, API integrations (Swagger, SLOs, dependency mapping), and automated deployment pipelines.
- Deployment Orchestration Service: Created a deployment orchestration service using Nomad to dynamically deploy, scale, and parameterize tooling across environments. The DevOps team adopted this service and it became a core tool for the engineering organization.
- Leadership and Mentorship: Acted as an acting team lead and mentor, supporting two active engineers and mentoring two interns, both of whom were hired full-time as part of the team.

#### Software Engineer II (Backend) | Qualtrics, Remote | April 2019 - October 2022

- Improved observability and alerting: Integrated production-level tracers and dynamic alerting, improving the detection of issues before they affected customers and enhancing system reliability.
- Large-scale isolation testing: Designed a robust tool to safely test isolated systems under high load, validating performance and reliability at scale.
- Fault tolerance testing: Led company-wide fault testing initiatives, including game days and chaos engineering experiments, which reduced repeat production incidents by 90%.
- Tool development and training: Developed and presented internal tools for scalable design and intelligent testing to engineering teams, improving test coverage and tool adoption across the organization.

#### Software Test Engineer II | Qualtrics, Utah | September 2017 - April 2019

- Automation and integration testing: Developed automated test pipelines for backend services and integrated them into the CI/CD workflow, ensuring consistent quality in deployments.
- Cross-functional collaboration: Worked across teams to expand integration tests, enhancing the quality of the testing framework and enabling better coordination with development teams.

#### Software Test Engineer | Gaming Labs International, Colorado | September 2015 - September 2017

- Protocol analysis and automation: Automated testing for casino games and proprietary protocols, significantly reducing manual testing time and improving efficiency.
- Database and system testing: Conducted extensive database testing and developed automated testing tools that saved hundreds of hours of manual data entry.

#### **EDUCATION**

### Bachelor of Science: Computer Science | Oregon State University | June 2017 | GPA: 3.95

Interdisciplinary Honors Program and a specialization in Networking and Security

#### **SKILLS AND PROJECTS**

Languages: Golang, Python, JavaScript, C++, Ruby, Java

- Cloud/Containerization: AWS, Kubernetes, Docker, Nomad, Helm, Terraform
- Databases: Cassandra, Redis, Elasticsearch, MongoDB, DynamoDB, Postgresql
- Testing Tools & Frameworks: Selenium, Pytest, Go Testing, TestNG, Junit, SoapUI, Chaos Mesh, Gremlin, Rspec
- Performance/Load Testing: Vegeta, Artillery, Gatling, JMeter, Kafka-Loader
- CI/CD: Jenkins, GitLab, Spinnaker, Vault, Consul, Argo, Buildkite, Nomad
- **DevOps:** Kubernetes, GCP, AWS
- Resiliency:, Chaos Engineering (AWS FIS, Gremlin), Stress-ng, Pumba

#### Projects:

- **Personal Website**: <u>danthedev.info</u> Built with React.js, TypeScript, Next.js, and styled using TailwindCSS.
- Space Pirate Tower Defense: Play Now  $\rightarrow$  <u>danthedev-towerd.info</u> A JavaScript game built from scratch using HTML5 canvas